

## NH Department of Health & Human Services

Balancing Incentive Program Summary Overview

September, 2012

### Purpose of Balancing Incentive Program (BIP)

- ➤ Rebalance Medicaid spending between institutional and non-institutional long-term care.
- Develop and implement required structural changes to enhance systems performance and efficiency, create tools to facilitate person-centered assessment and care planning, and improve oversight and quality measurement.
- Improve access to and offerings of home and community-based long-term services and supports to allow those needing long-term care through Medicaid to remain in their homes and communities to the greatest extent possible (while keeping institutional services available when they are necessary).

#### **NH BIP Timeline**

SFY 2012 – State submits application, receives approval to participate, develops BIP work plan.

❖SFY 2013 – Infrastructure work begins.

Stakeholder input – inform the right service, in the right place, at the right time.

❖SFY 2015 – BIP funding ends in September.

#### **Key Elements of the Balancing Incentive Program**

- > Infrastructure
  - □ Required structural changes
    - No Wrong Door/Single Entry Process
    - Core Standardized Assessment
    - Conflict Free Case Management
- Community Services & Supports
  - ☐ Improve system of care

### **Key BIP Elements - Infrastructure**

In BIP grant application, New Hampshire proposed to build upon existing long-term care (LTC) partnerships, utilizing and replicating the ServiceLink model.

- ✓ ServiceLink currently provides:
  - Options counseling
  - Information access and referral
  - Eligibility coordination
- We will enhance the ServiceLink model by:
  - Developing standardized informational materials
  - A website and 1-800 number to make LTC information available
  - Advertising LTC options and programs
  - Screening for individuals to help identify services and contacts
  - Eligibility coordinators to assist individuals from the time of application through eligibility determination
  - Eligibility coordinator access to program and application information
  - Training to providers on "No Wrong Door" practices

### **Key BIP Elements – Infrastructure**

■ No Wrong Door—Single Entry Process

Statewide system to enable consumers to initiate access all long-term services and supports through an agency, organization, coordinated network, or portal.

- Application assistance
- Streamline processes
- Uniformity in the application experience
- ☐ Core Standardized Assessment

Support the purposes of:

- Determining eligibility
- Identifying support needs
- Informing service planning
- ☐ Conflict-Free Case Management Services
  States must establish **conflict of interest standards**.
  - No financial conflict
  - Choice of service providers

#### **Key BIP Elements – Community Services & Supports**

- ☐ Community Services and Supports
  - Enhance home and community LTSS in order to improve system of care.
  - Beyond required structural changes.

#### **Funding Dos and Don'ts**

BIP funding is restricted to specific uses:

#### Allowable Uses of BIP Funds

#### Threshold tests for NH BIP spending:

- ✓ Does the activity increase offerings of or access to non-institutional LTSS?
- ✓ Does the activity expand/enhance offerings/access that benefit Medicaid recipients?
- ✓ Is the activity something that Medicaid funds can typically be spent on (i.e. not prohibited use of Medicaid funding)?

States should identify funding sources that will allow them to build and maintain the required structural changes.

#### **Prohibited Uses of BIP Funds**

# Under federal law, BIP funds may not be used:

- **x**To match any other federal funds.
- xTo provide services, equipment, or supports that are the legal responsibility of another party under Federal or state law or under any civil rights laws.
- xTo supplant existing Federal, state, local, private funding of infrastructure services.

#### **NH BIP Funding**

- ➤NH is eligible to participate in this grant opportunity because, as of December 2009, we spent more on institutional care than we did on community-based long-term supports and services (LTSS).
- ➤NH will receive 2% enhanced federal matching funds, based on actual spending for Medicaid community-based LTSS (as reported quarterly to Medicaid).
- ➤In application, NH estimated receipt of \$26.46 Million over grant period.
- ➤NH must progress towards achievement of BIP goals by spending at least 50% of all Medicaid LTC funds on non-institutional LTSS <u>AND</u> accomplishing required structural changes by end of September 2015.



# **Questions?**

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